

SYSTEM F.I.R.S.T.

A publication by and for the Associates of Ephraim McDowell Health

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OUR MISSION

Ephraim McDowell Health is a system committed to creating a healing environment, built on a legacy of best people, practices and performance, as seen through the eyes of our patients, healthcare providers and communities.

OUR VALUES

F Friendliness
I Innovation
R Respect
S Service
T Trust

Cultivating Quality

An experienced gardener will tell you that preparation of the soil is critical to the success of the garden. They amend the soil, turn the soil, clean out the weeds and debris and may add a little fertilizer or lime to “balance” the soil.



While turning the soil in preparation for planting, I discovered I had neglected turning and clearing the soil in the middle of the beds as it's hard for me to reach that area without stepping over in the bed. I try to not walk in the beds and compact the soil, but my care to not do this resulted in a significant weed population.

Life is like that, also. Sometimes we avoid certain crucial conversations with colleagues, family or friends and have some unexpected and undesirable results. The value of holding each other accountable is that we continue to grow personally and professionally, thanks to others caring enough to help us be the best we can be. Feedback truly is the breakfast of champions.

As we approach the halfway mark of our fiscal year, look at our progress toward our goals – relationships, quality, operations and safety. Then talk with and encourage each other to continue our quest for continual improvement. Thank you for being engaged with making the mission and vision of EMH a reality every day, every patient, every encounter.

*Audrey Powell
Chief Nursing Officer, EMRMC*

Simply Silver by Alycea

April 18 & 19

7 a.m. to 7 p.m.

Thoroughbred Room at EMRMC

Macy's coupons available to all Associates

Macy's, one of the primary sponsors of Go Red for Women, has donated 20% savings coupons to employees of hospitals in this area. While supplies last, those coupons will be available April 12. EMRMC and

Fort Logan Hospital Associates may pick up a coupon from a table outside the Cafeteria beginning at 11 a.m. All offsite locations will have the coupons available from their director/manager.

Policy for screening for immunity to mumps

As recommended by the Centers for Disease Control and Joint Commission, all EMH Associates are currently being screened for immunity to mumps. In the near future, this screening will be expanded to volunteers, licensed independent practitioners and contact

services, vendors, etc. All individuals with direct or indirect patient contact will have blood drawn to determine if they are immune to mumps. If titers are negative (meaning non-immunity), the individual will require two MMR injections.

"Good Wishes" Party for Dan Stone Thursday, April 26 2 p.m. to 3 p.m. Private Dining Room

All Associates are invited
to help wish Dan well as he
leaves for a new position.

Parking challenges

EMRMC Associates are encouraged to park their vehicles in the designated lot below Jacobs Hall on the K.S.D. campus rather than using the parking spaces on the downtown streets. These spaces should be available for patients, visitors and other members of the public.

Every patient, every time. Passionate, expert care!

This past weekend was so cold that we changed our family Easter Egg hunt to be inside the house instead of in the yard. The 2- & 3-year-olds didn't care where they hunted eggs, they were just happy to be doing it! Their eyes lit up as they found their treasures, and they squealed and giggled as only 2- & 3-year-old children can do.

I hope you were that way the last time your work day changed at

Ephraim! Perhaps you went to a different area, worked a different job or with somebody new or had your whole day rearranged at the last minute. Adapting to change while still delivering the quality of care that our customers expect is a trait that sets EMH Associates apart from others. By adapting to our changing environment as we live our mission, we never lose sight of the prize.

*Mary Begley, Vice President
of Customer Satisfaction*

