

SYSTEM *F.I.R.S.T.*

A publication by and for the Associates of Ephraim McDowell Health

www.emhealth.org •

April 19, 2006

OUR MISSION

Ephraim McDowell Health is a system committed to creating a healing environment, built on a legacy of best people, practices and performance, as seen through the eyes of our patients, healthcare providers and communities.

OUR VALUES

F Friendliness
I Innovation
R Respect
S Service
T Trust

National Hospital Week coming up May 7-13

Associates at Ephraim McDowell Regional Medical Center and Fort Logan Hospital will be celebrating National Hospital Week the week of May 7-13. The Associate meal at EMRMC is planned for Thursday, May 11, while Fort

Logan Hospital Associates will have a picnic on Friday, May 12. Other special daily snacks are planned throughout the week at both facilities. More information on these activities will be in next week's newsletter.

Buy a Kroger card

The EMRMC Auxiliary will be selling Kroger cards at the Cafeteria on Wednesday, May 3, from 11 a.m. to 1 p.m. This is an excellent opportunity to support the Auxiliary. The cards make wonderful gifts!

Chapel Open House is April 20 at EMRMC

All Associates are invited to attend an Open House for the new Chapel at EMRMC on Thursday, April 20, from 2 p.m. to 4 p.m. Refreshments will be served. The Chapel is located on 1North in the area once used by Adult Day Health.

Simply Silver Jewelry Sale April 19 & 20 7 a.m. to 7 p.m. Ben Franklin Room at EMRMC

Meditech Update to 55

We will be taking an update to Meditech on May 3, which will involve changes to PCS, e-MAR and EMR. The changes to PCS and the e-MAR are extreme. Users who document in PCS and e-MAR MUST review the training presentations and go into Test 55 and practice prior to this update. The file path to the training presentations is: My Computer: H Drive/Public/MeditechTips, then select Shortcut to PCS Update and Shortcut to EMR Update. These shortcuts can be dragged and dropped to the desktop.

Associates must maintain confidentiality always

When are Associates to maintain confidentiality of patients' medical information? All the time. A recent Illinois court decision held that a hospital could be held liable for an off-duty employee's disclosure of a patient's private medical information because that employee has a continuing duty to maintain such confidentiality. In

the court case, the hospital claimed it was not liable for comments made by an employee outside of the hospital because the employee was not acting within the scope of employment. The court disagreed, finding that the hospital imposed a duty of confidentiality upon the employee to maintain confidentiality at all times.

What makes EMH a great place to work?

Thanks to all Associates who completed the Best Companies Group survey last winter. All responses have been compiled. Overall, Associates believe Ephraim McDowell Health is a

great place to work because of its family atmosphere, friendly staff, competitive pay and benefits, commitment to mission and values and support for staff development and advancement.

Mark your calendars

McDowell Wellness Center will sponsor its annual 10K Run and Moonlight Mile in May. The 10K Run is Saturday, May 13, starting at 8 a.m. Registration is \$15 or \$20 after May 12. Families with three or more participants pay \$40. The Moonlight Mile is Friday, May 19, starting at 7:30 p.m. Registration is \$12 or \$15 after May 18. Families with three or more participants pay \$10 each. For more information, please call Dee Coffey at (859)936-WELL (9355).

Donate your books

Danville Family Physicians is accepting donations of new or used books as a fund-raiser for Relay for Life. If you have books to donate, please call Susan Moore at (859)236-3361.

Congratulations

TCU and 5T at EMRMC had ZERO complaints filed with the Patient Representatives in March.

**Tell us what you think . . .
and you could win a Tote on Wheels!**

Your opinion is important. We want to know what is the best way that information can be communicated to our Associates. Please take a few moments to answer the following questions:

Do you regularly read the System FIRST newsletter? _____ Yes _____ No

What percentage of Associates do you think read the System FIRST newsletter?

What types of articles would you like to see in the System FIRST newsletter?

Do you prefer to read brief articles or expanded articles relating to benefits or other information important to Associates? _____

Are you satisfied with how you receive the System FIRST newsletter (distributed to your department and/or available in the Cafeteria)? _____ Yes _____ No

Would you like to receive the System FIRST newsletter electronically? _____ Yes _____ No

How can we improve communication to Associates? _____

Thank you for completing this survey so that we can serve you better. Please mail this completed survey to Community Relations by May 5. All completed surveys will be entered in a drawing for a Tote on Wheels!

Name _____ Extension _____

Facility Location _____