

SYSTEM F.I.R.S.T.

A publication by and for the Associates of Ephraim McDowell Health

www.emhealth.org •

March 30, 2005

OUR MISSION

Ephraim McDowell Health is a system committed to creating a healing environment, built on a legacy of best people, practices and performance, as seen through the eyes of our patients, healthcare providers and communities.

OUR VALUES

F Friendliness
I Innovation
R Respect
S Service
T Trust

Barry's Buzz

Whether you're an avid sports fan or merely one who catches an occasional game, you're bound to have found yourself caught up in the excitement of March Madness. This weekend's Final Four will see that excitement come to a climax as the nation's best basketball teams battle for the national championship title. Each of us has a specific team that we want to be the winner . . . but whether our team wins or not is out of our hands.

On the other hand, in the health care arena, we have a better shot of assisting our team to be the winner. Whether we're working with physicians, colleagues or our patients, our main goal should be helping them to be the best that they can be. We have that power within ourselves - it's just a matter of the attitude we bring to the floor with us.

During the next few months, we will solidify our strategic planning efforts to develop our "vision" for the future. Along with these efforts, we will complete our "master facilities plan" that basically comprises the construction/renovation efforts required to facilitate reaching our vision for the future. Many of us believe that these efforts will result in an entirely new hospital facility for Fort Logan and a significant addition for the Medical Center. Like "March Madness" this ought to get us excited!

*Barry Michael, President
Ephraim McDowell Regional Medical Center*

Random Drug Policy

It is important for us to provide a safe and healthy environment for our Associates and for our patients. One of the ways to do this is to perform random drug/alcohol tests among our Associates. As we all know, anyone under the influence of illegal drugs and controlled substances, including alcohol, is a danger not only to themselves but also to their co-workers and patients.

Having a random drug testing policy in place is for the protection of our Associates and patients. Once a month, an outside consulting company will randomly select names for testing. The actual urine drug testing will be coordinated through the Human Resources Department and your director. A copy of the full policy is available from your director, Human Resources or on the hospital public drive at Human Resources/Associate Reference Manual. Please direct any questions to your director.

How do you feel about your job?

The Associate Engagement Survey is in full swing. Telephone calls are being made by an independent firm to the homes of all 1500+ Associates, now through the end of April.



"We hope all Associates will take the time to answer the survey questions when they receive a call, because we value and act on Associate input," said Phil Osborne, chair of the EMH Board of Directors.

"Make sure your voice is heard," said Judy Hammons, chair of Fort Logan Hospital's Board of Directors. "All findings will be shared once results are compiled."

All Associates who complete a survey will have their name entered in a drawing for some fun prizes!

Toll-free number for Associate Engagement Survey

If you haven't received a call at home about the Associate Engagement Survey, you may call a toll-free number to participate. That number is (866)974-1234.

Give blood April 1 at EMRMC

EMRMC will host a Blood Drive for the Central Kentucky Blood Center on Friday, April 1, from 9 a.m. to 2 p.m. in the Ben Franklin Room. All donors are welcome, and will receive a gift.

Mission and Values

By Tim Noel, Chief Mission Officer

Some of my very favorite memories in my whole life have to do with music. Music can do more to lift my spirits than almost anything. Caregivers have known for a long time that music has healing powers. Florence Nightingale used music to lessen the pain experienced by injured soldiers. Aristotle and Plato wrote about music's healing influence. We are currently in the process of compiling a list of people who will volunteer their musical talent to lift the spirits of our patients. If you or someone you know would like to volunteer, please contact me at extension 2416.

Need blood drawn?

Go to the outpatient lab at McDowell Wellness Center. It offers easy parking and little or no wait time and is open Monday through Friday from 7:30 a.m. to 4 p.m.

Thank you

We wish to express a big heartfelt thanks to the Department of Engineering Services at EMRMC for proving that we don't just work together day after day, but that we care and are concerned with what happens in each other's life and want to help in any way possible. Not only have they picked up my responsibilities but also they have done it with a servant's heart. My director and assistant have cared for us as if we were their family!

The entire EMRMC and EMH system has been there to pray and donate of their resources, meals, housework, finances, personal time, vacation time . . . anything that we have needed. Not to mention the excellent care that has been given to Cyndi during her many, many stays at the Medical Center over the past six years. Every department has taken to us like brothers and sisters, from the environmental people to dietary staff to the caregivers and pastoral care and the greatest nurses in the state. All this has led us to believe that God himself works through each one of the many Associates, and it humbles me to be a part of such a great place to work. May God bless each one.

John, Cyndi, Ashley and Tyler Cox



March Birthday Lunch Winners

EMRMC Associates with March birthdays enjoyed lunch with Barry Michael, president, on March 23. Winning prizes were, from left, Karen Peavler, Sheila Hollon and Teresa Henderson. Not pictured is Aimee Wilson.

Upgraded time clock system on its way

Beginning May 1, an easy-to-use, improved time clock system will be in place. Details on what the new system can do, and training information for each facility will be provided by Payroll. Stay tuned.



New technology for EMH (CHIP)

In June, the EMH system will transition from a paper chart to a computerized patient record. All physicians and staff will have access to a portable computer - CHIP (Computerized Health Information Pathway). With the new technology, patient information will be entered into a portable computer, which can be easily transported to the patient's bedside. Pictured with a CHIP are, from left, R. Finley Hendrickson, M.D.; Joseph Lukins, M.D.; and Karen Peavler, R.N., director of Clinical Information Systems.

Jewelry Sale at EMRMC

April 20 and 21

7 a.m. to 7 p.m., Ben Franklin Room

Health Care Careers Camp

This year's Health Care Careers Camp, sponsored by the Ephraim McDowell Health Care Foundation and Midway College, is June 13-17 with activities scheduled from 8 a.m. to 5 p.m. each day. Children of EMH Associates receive a 50 percent discount on the \$150 fee. Call extension 4636 for more information about this fun camp.



Welcome New Associates

<u>NAME</u>	<u>DEPARTMENT</u>
Dawn Crawley	BHS at EMRMC
Virginia Ritchie	BHS at EMRMC
Stacie Phillips	CCU at EMRMC
Shirley McElroy	3T, EMRMC
Travis Watson	3T, EMRMC
Lisa Elmore	5T, EMRMC
Tiffany Ray	5T, EMRMC
Jessica Day	TCU at EMRMC
Darlene Adams	6T, EMRMC
Barbara Atwood	6T, EMRMC
Shelly Shepperson	A Children's Place
Lynnelle Cain	Danville Family Physicians
Natalie Brock	Nursing, Fort Logan
Crystal Fletcher	Env. Services, Fort Logan
Susie Miller	Env. Services, Fort Logan